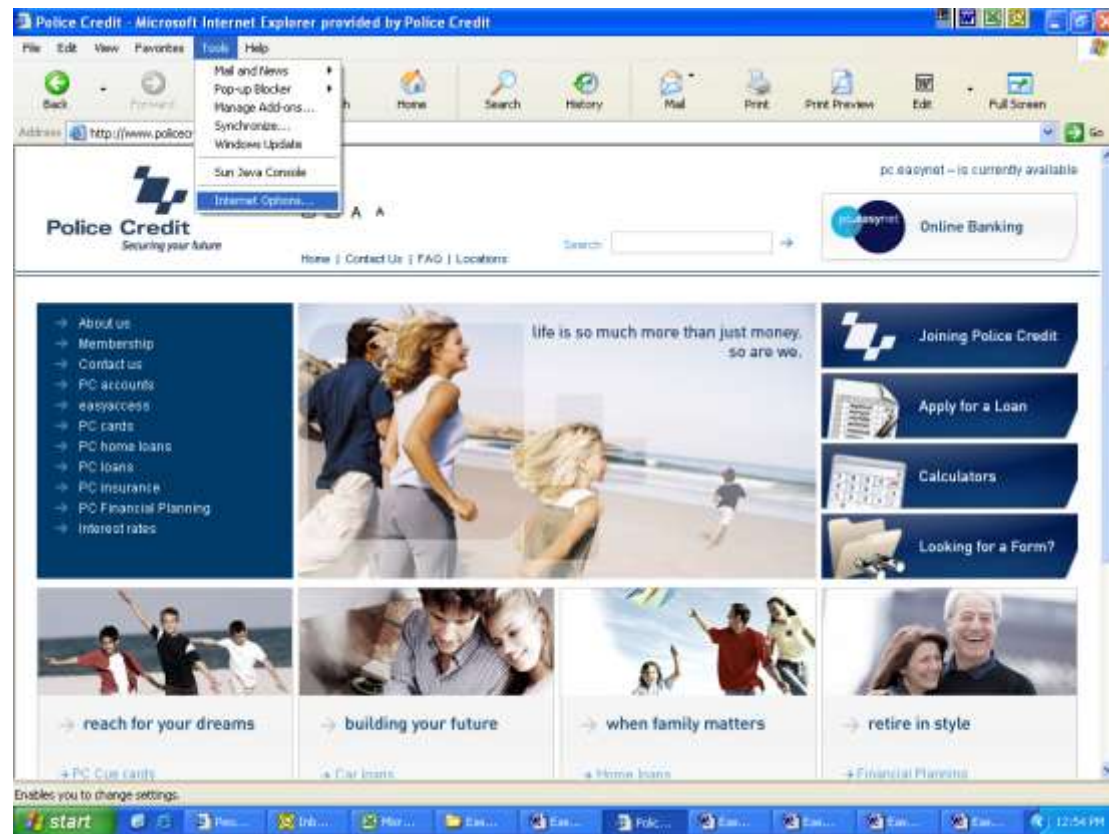


## pc.easynet help – deleting temporary files

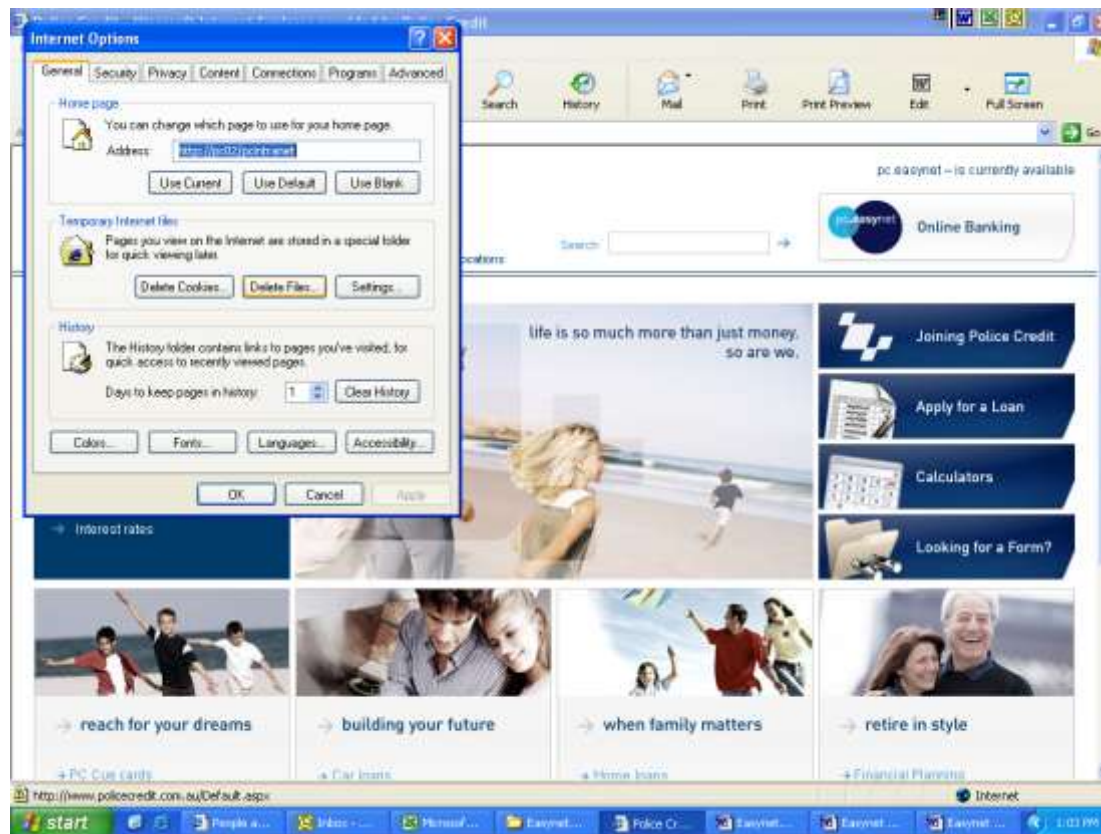
Deleting temporary files from Internet Explorer makes sure you are receiving the latest pages from our server. It's also handy if there is more than one member using the same PC, as you won't see each other's accounts/details when you each log on. Use our step-by-step guide below to help you through the process.

### Step-by-step guide

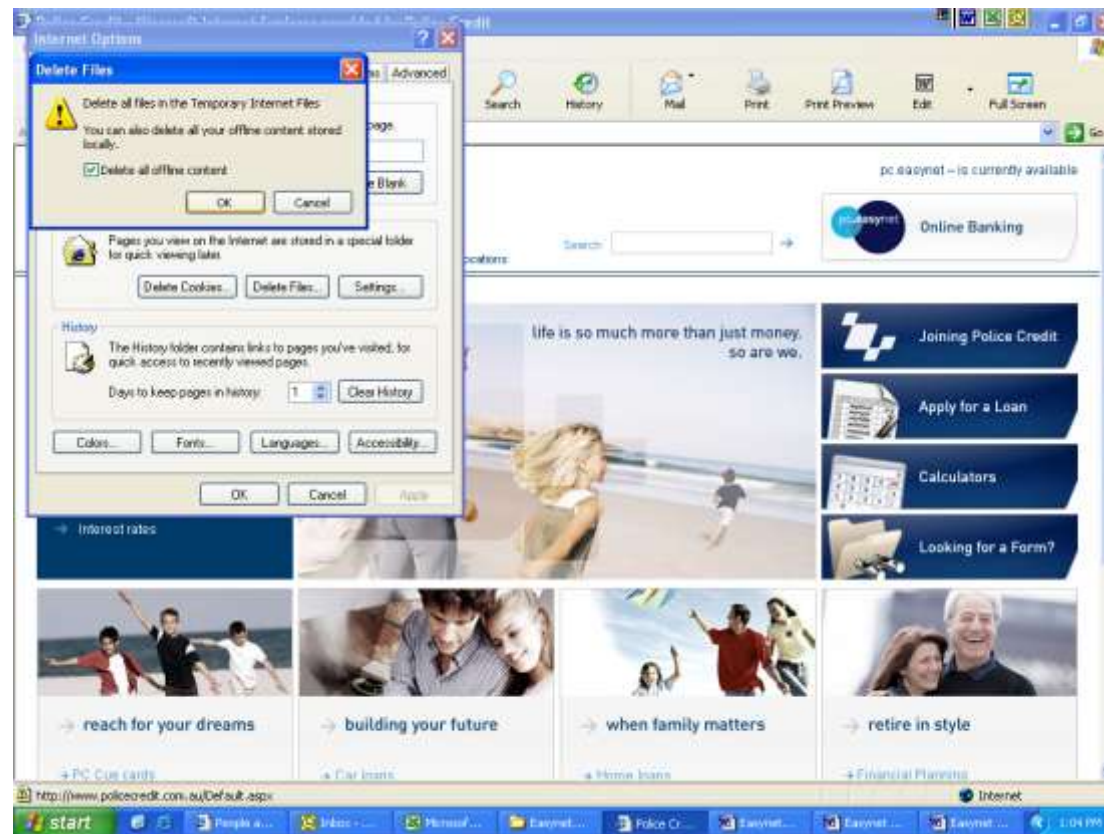
Go to **Tools -> Internet Options**.



On the **General** tab, under **Temporary Internet Files**, choose “**Delete Files...**”.



Tick the box **“Delete all offline content”** and click on **OK**. This will delete files in the temporary folder. Click **OK**.



Also for security measures and for disc maintenance, it's best for this to be cleared on exiting the browser:

In **Tools -> Internet Options -> Advanced** tab, make sure the boxes are ticked as below. Click **OK** to save changes.

