

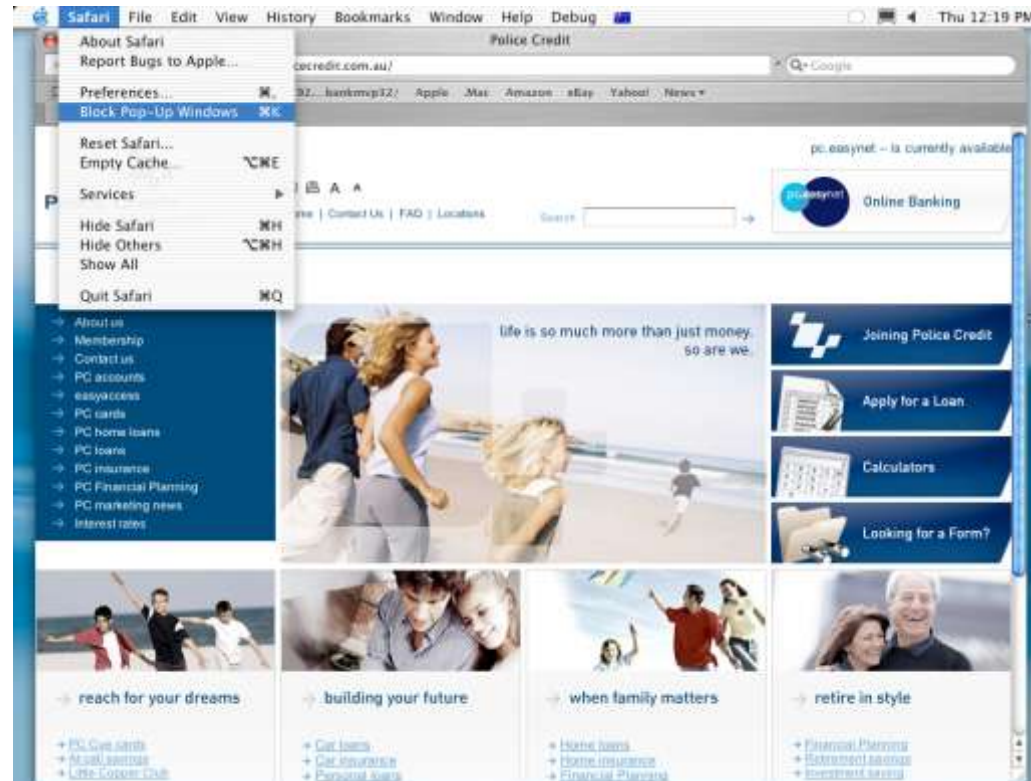
## pc.easynet help - tips for Mac users

These tips are handy for Mac users who have Safari as their Internet browser. If you are using Safari V1, you will require Safari Enhancer, which will be run when you open the browser. For users with Safari V2, only one application needs to be run. Mac users can still use Internet Explorer and Netscape geared for Macs, or Mozilla Firefox.

There are 2 settings that Safari users will need to know about if they are having trouble with the pc.easynet window loading.

### Step-by-step guide

Go to the **Safari** menu, and disable “**Block Pop-Up Windows**”. The login screen is in effect a pop-up.

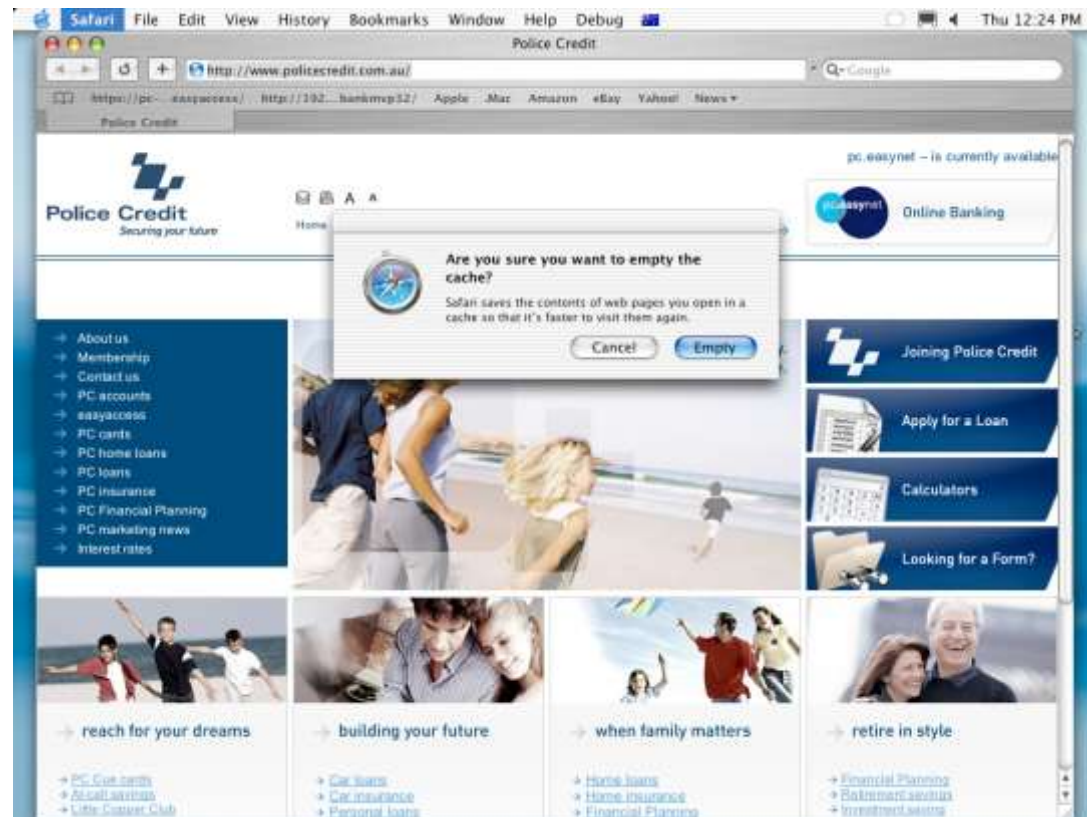


You should also delete all temporary files to force the browser to load the pages from the server.

Go to **Safari** menu and choose “**Empty Cache...**”



On the dialog box choose **Empty**. Then log in again.



*Handy hint:* on a Mac to take a screen shot hold down **Apple** -> **Shift** -> **4**.